Michael V. Brock

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Summary

Software developer with experience and training in data analysis, full stack web applications, databases, and scripting. Experience creating and analyzing systems in diverse industries, extracting insights to improve processes and productivity. Experienced manager of employees and processes in production environments.

Experience

Data Annotation, remote

LLM Evaluator, Mar 2026 - Present

- Evaluate AI/LLM responses for accuracy, reasoning, code quality, and instruction adherence.
- Analyze outputs, identify failures, and provide structured feedback for model improvement.
- Perform technical and analytical tasks involving programming, data interpretation, and prompt evaluation.

TEKsystems, remote

Claims Specialist, Aug 2025 - Mar 2026

- Reviewed and verified claims, investigated discrepancies, and processed payments/refunds.

Financial Services Representative - Oct 2022 - Jul 2025

- Resolved financial requests, chargebacks, disputes, and fraud investigations.
- Assisted with software testing and knowledge base projects.

Revature, Remote

Software Developer - Feb 2022 - Jul 2022

- Completed full stack developer training focused on Spring and React.

Microconnex, Snoqualmie, WA

Laser Technician / Programmer - Oct 2017 - Aug 2021

- Developed Python automation and production data tools.
- Built internal web applications and production support systems.
- Programmed AOI/VMS inspection machines and improved manufacturing workflows.

Education

NEW Apprenticeship, Remote

Data Analyst Program – 2022
SQL, Tableau, Python

ITT Tech, Louisville, KY

A.A.S. Software Applications Programming - 2011
Dean’s Honors • GPA 3.8 • National Honors Society